Request for Quote for
Queens Borough Public Library
Unemployment Insurance Claims services
0622-4
Questions and Answers

July 20, 2022

Q1.   1.Do you currently have a provider for this service?

A1.   Yes.

Q2.   2.Do you have reports of claims numbers currently, and pre-covid as well? Annual numbers for the following…
a.   Number of Claims 2019-2020, 2020-21, 2021-22
b.   Number of Claims Protested- same time periods
c.   Number of Hearings per year

A2.   That information is unavailable. However, we hope that firms still respond to this solicitation.

Q3.   3.As a private entity, would you be willing to accept financial information after award of the contract? Or would we have some form of confidentiality?

A3.   The Library is seeking a submission that fully responds to the solicitation. The Library reserves the right to waive requirements after its review of the submissions.

Q4.   Of the 100 estimated claims annually, how many are typically protested? Can the Library provide your current win/loss ratio?

A4.   See answer to question 2. Historically, the Library has actually contested relatively few UI claims – 'pre-COVID.' In many cases, given the extremely liberal/ "employee friendly" construct of New York State's UI statutory scheme, most of these claims were viewed as presumptively viable, so we did not contest them. In a number of other cases/situations – including where, for example, we have terminated employees – the Library has made a strategic decision not to contest unemployment claims filed by these individuals (given that we had 'successfully' separated them for good cause, but at the same time we were not seeking to antagonize them further by contesting their claims for UI benefits). As a result, over the past several years, we have only attended possibly 3 or 4 actual UI.

Q5.   How many people are currently employed by the Library?

A5.   The Library currently employs approximately 1,600+ combined part time and full time employees.

Q6.   How many hearings does the Library have on average per year?

A6.   See answer to question 2.