Listen to the directions. Fill in the missing words.

1. A: Excuse me, can you tell me __________ the Radiology Center ____?
   B: Sure. Go _______________ down this hallway. ______________ at the elevators, and then turn right at the ____________. It’s just down that ________________.

2. A: Excuse me, can you __________ me find the Dental ___________?
   B: The Dental Clinic? Sure, it’s ______________ ahead. You can _______ it from _____________.
   I see it, thanks.

3. A: Excuse me, Where’s the ________________?
   B: The elevator? Walk ____________ the waiting area, and _______ the Physical Therapy Center. Turn ____________ and you’ll ________ it.
   A: Thanks.
ASK FOR
DIRECTIONS TO:

1. The Cafeteria
2. The Cancer Center
3. Pediatrics
4. Physical Therapy

You are here
ASK FOR DIRECTIONS TO:
1. The Birth Center
2. The Pharmacy
3. The Cashier
4. The Dental Clinic
Name _________________________________      Date ____________

Information for new dental patients

1. For your dental appointment, please __________ some identification, such as a driver’s license.
   a. answer
   b. bring
   c. consider
   d. tooth

2. If you have insurance, please show your ________ to the receptionist.
   a. appointment
   b. card
   c. dentist
   d. telephone

3. If you need to ________________ an appointment, call 24 hours before your appointment day.
   a. cancel
   b. come
   c. reply
   d. respond

4. Call the receptionist if you have any ______________
   a. consider
   b. questions
   c. quiet
   d. registration